

EAST KNOX COUNTY WATER
DISTRICT

P.S.C. KY. NO. _____

CANCELLING P.S.C. KY. NO. _____

EAST KNOX COUNTY WATER DISTRICT

HWY 930 - P.^{OF}O. Box 8
Artemus, KY 40903

RATES, RULES, AND REGULATIONS FOR FURNISHING

Water

A Portion of Southeast Knox County and Section of
Hwy 92 in Bell and Whitley Counties

FILED WITH THE
PUBLIC SERVICE COMMISSION
OF
KENTUCKY

ISSUED September 12, 2000

EFFECTIVE October 6, 2000

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

OCT 06 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

ISSUED BY East Knox County Water District

BY

Wendell Hammons
Name of Utility

Wendell Hammons

Chairman

Form for filing Rate Schedules

For A Portion of Southeast Knox Co.
Community, Town or CityP.S.C. NO. 2SHEET NO. 1CANCELLING P.S.C. NO. 1Original SHEET NO. 1EAST KNOX COUNTY WATER DISTRICT
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

		RATE PER UNIT
<u>GENERAL WATER SERVICE</u>		PER 1,000 Gal.
FIRST	1,000 Gallons Used Per Month	\$10.75
NEXT	9,000 Gallons Used Per Month	3.60
OVER	10,000 Gallons Used Per Month	2.90
1. Penalty of 10% added to all unpaid bills after ten (10) days from date of bill.		
2. A Deposit of not more than two-twelfths (2/12) of the customer's estimated annual bill.		
3. A service Charge of \$20.00 for a check returned for insufficient funds by the bank.		
4. A Service Charge of \$20.00 for reconnecting a meter after it has been turned off for (a) Non-payment or (b) at the Customer's request.		
5. A Service Charge of \$20.00 for re-reading a meter if the original reading is found to be correct.		
6. A charge of \$15.00 for testing a meter at the customer's request unless the meter is found to be two percent fast or more, or has not been tested within the periodic test interval required by 807 KAR 5:066, Section 17.		
<u>LARGE MINIMUM CHARGES</u>		
One-Inch Meter-----\$24.00 Per Month		
Two-Inch Meter-----\$65.00 Per Month		
Three-Inch Meter-----\$96.00 Per Month		
Fire Hydrant-----\$15.00 Per Month		

DATE OF ISSUE January 20, 1992DATE EFFECTIVE August 1, 1991ISSUED BY Starling S. Gregory
Name of OfficerTITLE RECEIVED PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

Issued by authority of an agreement of the Public Service Commission of Kentucky with the Receiver dated December 24, 1991.

BY [Signature]
PUBLIC SERVICE COMMISSION MANAGER

Form for filing Rate Schedules

For A Portion of Southeast Knox Co.
Community, Town or CityP.S.C. NO. 2SHEET NO. 2CANCELLING P.S.C. NO. 1Original SHEET NO. 1EAST KNOX COUNTY WATER DISTRICT
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

	RATE PER UNIT
TAP ON FEES	
5/8"x3/4" Meter-----	\$300.00
1 Inch or Larger Meter-----	Actual Cost
Fire Hydrant-----	Actual Cost
PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE FEB 19 1992 PURSUANT TO 807 KAR 5:011. SECTION 9 (1) BY: <u>Chas. Della</u> PUBLIC SERVICE COMMISSION MANAGER	

DATE OF ISSUE January 20, 1992DATE EFFECTIVE August 1, 1991ISSUED BY Starling S. Gregory
Name of OfficerTITLE Receiver

Issued by authority of an agreement of the Public Service Commission of Kentucky with the Receiver dated December 24, 1991.

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 1
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

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PURSUANT TO 807 KAR 5:011.

SECTION 9 (1)

DATE OF ISSUE June 12 1992 DATE EFFECTIVE June 15 1992
Month Day Year BY: Starling S. Gregory Year
PUBLIC SERVICE COMMISSION MANAGER

ISSUED BY Starling S. Gregory Receiver Lexington, Kentucky
Starling S. Gregory Title Address
Name of Officer

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 2
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EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

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PUBLIC SERVICE COMMISSION MANAGER

ISSUED BY Starling S. Gregory Receiver
Starling S. Gregory Title
Name of Officer

Lexington, Kentucky
Address

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
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EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

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BY: Glenn Helle
PUBLIC SERVICE COMMISSION MANAGER

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ISSUED BY Starling S. Gregory Receiver Lexington, Kentucky
 Starling S. Gregory Title Address
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FOR Knox County, Kentucky
P.S.C. Ky. No. 3
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EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

TERRITORY TO WHICH RULES, REGULATIONS AND SERVICE CLASSIFICATIONS APPLY:

The Rules, Regulations, and Service Classifications contained in this tariff apply in the following:

An area lying south and east of Barbourville, Kentucky in Knox County and north of the Bell County line along U.S. Highway 25E, State Highways 930 and 225 and including the communities of Bimble, Baughman, Flat Lick, Artemus and Himyar.

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5:011,
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BY: Glenn Heller
PUBLIC SERVICE COMMISSION MANAGER

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FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 5
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

DEFINITIONS

DEFINITIONS APPLICABLE TO RULES AND REGULATIONS:

- (a) "Customer" shall mean any person, firm, corporation or municipality supplied by water service pursuant to these Rules and Regulations.
- (b) "Bona fide prospective customer" shall mean any owner or lessee who is to be the occupant of an existing developed premises having a curb line abutting on that part of a street or public highway in which there is, or is to be, located a distribution main of the Utility, who shall file a signed application for a new street service connection and for water service to such premises to be occupied.
- (c) "Utility" shall mean the East Knox County Water District acting through its managers, or other duly authorized employees or agents.
- (d) "Street service connections" shall mean a pipe with appurtenances used to conduct water from a distribution main of the Utility to the curb line of the premises.
- (e) "Premises" shall mean and include:
 - (1) a building under one roof and occupied as one business or residence and served through one street service connection; or
 - (2) a combination of buildings in common ownership in one common enclosure or on a single tract of land not crossed by public streets, roads, or ways and occupied by one family or business and served through one street connection or through more than one such connection if in the exclusive discretion of the Utility, multiple connections are advisable in providing service; or
 - (3) one side of a double house having a solid vertical partition wall or each unit of a series of what are commonly known as row houses, each unit being occupied by one family or business and each served through one street service connection.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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Starling S. Gregory Title
Name of Officer

PURSUANT TO 807 KAR 5:011,
Lexington, SECTION 10(1)
Address Chapmanville
PUBLIC SERVICE COMMISSION MANAGER

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 6
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

DEFINITIONS Cont'd.

- (4) a building having a number of apartments or offices and using halls and means of entrance in common, and served through one street service connection; or
- (5) a building previously erected as a single family residence served through one street service connection and subsequently converted into apartments or offices or a combination of such, with two or more separate halls and means of entrance not used in common, and where separate water supply plumbing would not be practicable; or
- (6) each residential or business single occupancy unit, served through one street service connection, in a building which is not a premises otherwise defined in these Rules.
- (7) Rates are based on single family residences or multi-family units and are not applicable to other single family residences or multi-family units. Where two or more residences or multi-family units are served through one street connection the Utility may allow service to be taken through one meter if the segregation of plumbing on customer's premises would involve undue expense to the customer, but in this event the unit blocks and minimum bills of rate would be multiplied by such number of residences or units.

PROVIDED: They are located on lots having curb line abutting on that part of a street or public highway in which there is, or is to be, located a distribution main of the Utility extending for at least one-half of the frontage of the lot on said street or highway.

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Chapman Miller
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE June 12 1992
Month Day Year

DATE EFFECTIVE June 15 1992
Month Day Year

ISSUED BY Starling S. Gregory Receiver
Starling S. Gregory Title
Name of Officer

Lexington, Kentucky
Address

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 7
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

1. RULES AND REGULATIONS GOVERNING RENDERING OF SERVICE:

- (a) The Rules and Regulations in their entirety as hereinafter set forth or as they may hereafter be altered or amended in a regular and legal manner shall govern the rendering of water service and every customer upon signing of an application for water service or upon the taking of water service will be bound thereby.
- (b) Except fire and special temporary services, all service will be rendered on a meter basis. Residential, commercial, industrial and municipal service is only regularly available for single premises as "premises" is defined in these Rules. When the interests of other customers would not be jeopardized or prejudiced, the Utility's President or a Vice President may, by writing, authorize service at regular rates to governmental or political corporations, districts, or authorities not qualifying as "premises" under these Rules. In special cases, for good cause shown, the Public Service Commission may permit deviations from this regulation.

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Chapman Hall
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE June 12 1992
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Month Day Year

ISSUED BY Starling S. Gregory Receiver
Starling S. Gregory Title
Name of Officer

Lexington, Kentucky
Address

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 8
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

2. APPLICATIONS FOR WATER SERVICE

(a) New Street Service Connection

Upon written application by the owner, or his properly authorized agent, on forms furnished by the Utility, for the immediate and continuous supply of water to premises having a curb line abutting on that part of a public street or highway in which a distribution main of the Utility is located, the Utility will install, own and maintain the street service connection to such premises. The Utility shall determine the size of all street service connections.

(b) Existing Street Service Connection

When any person, firm or corporation, not theretofore taking water service from the Utility, applies for water service, the application shall be in writing on forms supplied by the Utility. When such application is accepted by the Utility, it shall constitute a contract between the applicant and the Utility for service at the premises named in the application and at any other premises at which the named applicant may be securing service unless a separate application for service to such other premises shall have been accepted by the Utility.

Any change in the location of the contracting customer to any other premises will require notification of the Utility by the Customer. The obligation of the customer to the Utility under the existing contract will continue in full force and effect at the new location, premises or address.

The Utility shall have the right to discontinue the supply of water to any premises if the owner or occupant does not have a contract for such service with the Utility. Within twenty-four (24) hours after such termination, the Utility shall send written notification to the Customer of the reason or reasons for the termination of service.

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ISSUED BY Starling S. Gregory Receiver
Starling S. Gregory Title
Name of Officer

Lexington, Kentucky
Address

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 9
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

3. USE OF WATER IN ACCORDANCE WITH APPLICATION:

No person or persons, corporation or partnership receiving water service from the Utility will be permitted to use water for any other purposes than that for which they shall have contracted to pay as shown by their application, nor shall they supply water in any way to any other party or parties without a written permit from the President or a Vice President of the Utility. An accepted application for water service to any premises shall constitute a license to the applicant to take and receive a supply of water for said premises but only for the uses specified in such applications and the supply shall not be used except for the premises specified in the application.

4. SPECIAL APPLICATIONS FOR WATER SERVICE:

- (a) Water for transient, temporary or special services must be specially applied for.
- (b) Water for building or construction purposes, when not furnished on an application for regular metered service, will be supplied under special application.

5. CUSTOMER'S LIABILITY FOR CHARGES:

A customer who has made application for water service to any premises shall be held liable for all water service furnished to such premises. Any Customer desiring service terminated or changed from one address to another shall give the Utility three (3) working days' notice in person, in writing, or by telephone.

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5:011,
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BY: Sharon Helle
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE June 12 1992 DATE EFFECTIVE June 15 1992
Month Day Year Month Day Year

ISSUED BY Starling S. Gregory Receiver Lexington, Kentucky
Starling S. Gregory Title Address
Name of Officer

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 10
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Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

6. STREET SERVICE CONNECTIONS:

- (a) The Utility will make all connections to its mains and will specify the size, kind and quality of all materials entering into the street service connections.
- (b) The corporation cock, meter box and the street service pipe from the street main to the curb line or meter box shall be furnished and installed by and shall be the property of the Utility and under its sole control and jurisdiction.
- (c) Where a street service connection is already laid to the curb line, or meter box, the Customer shall connect with the street service connection as laid.
- (d) The meter box shall be set in sidewalk or just inside customer's property on a level with the grade of the sidewalk or yard and shall be kept accessible at all times.
- (e) The street service connection from the main to and including the meter box will be maintained by the Utility at its expense.

PUBLIC SERVICE COMMISSION
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BY: Chas. L. Latta
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE June 12 1992 DATE EFFECTIVE June 15 1992
Month Day Year Month Day Year

ISSUED BY Starling S. Gregory Receiver Lexington, Kentucky
Starling S. Gregory Title Address
Name of Officer

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 11
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Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

7. CUSTOMER'S SERVICE PIPES:

- (a) The Utility will specify the size, kind and quality of the materials which shall be laid between the curb line and the structures on the premises to be supplied.
- (b) The service pipe from the meter box to the place of consumption shall be furnished and installed by the Customer at his expense and risk.
- (c) The Customer's service pipe and all connections and fixtures attached thereto shall be subject to the inspection and approval of the Utility before the water will be turned on.
- (d) The service pipe shall be laid below the frost line at all points and shall be placed on firm and continuous earth so as to give unyielding and permanent support, and shall be installed in a trench at least two feet in a horizontal direction from any other trench wherein are laid gas pipe, sewer pipe, or other facilities, public or private, unless specifically authorized and approved by the Utility.
- (e) The Customer shall install a stop and waste cock of a type approved by the Utility on the service pipe immediately inside the foundation wall of the building supplied, and to be located so as to be easily accessible to the occupants and to provide proper drainage for all of the pipes in the building.
- (f) The Customer shall make all changes in his portion of the service pipe required on account of changes of grade, relocation of mains or other causes.
- (g) No fixtures shall be attached to or any branch made in the service pipe between the meter and the street main.
- (h) Each premises shall be supplied through an independent service pipe from a separate meter box and the applicant for service shall be solely responsible for all water used on and in said premises.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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Starling S. Gregory Title
Name of Officer

PURSUANT TO 807 KAR 5:011,
Lexington, KENTUCKY (1)
Address
BY: Sharon Helle
PUBLIC SERVICE COMMISSION MANAGER

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 12
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

- (i) When more than one premises is supplied through a single service pipe, any violation of the Rules and Regulations of the Utility with reference to either or any of the said buildings or premises shall be deemed a violation as to all and the water service shall be discontinued after the Customer has been given at least ten (10) days written termination notice and reasonable opportunity allowed for each premises to attach their pipes to separately controlled service connections.
- (j) Any repairs or maintenance necessary on the Customer's service pipe or on any pipe or fixture in or upon the Customer's premises shall be performed by the Customer at his expense and risk.
- (k) In those instances where the Customer requires water pressure which differs from the standard pressure provided by the Utility he shall be required to install and maintain at his own expense the necessary equipment to provide the desired pressure. Such equipment and the installation thereof to be approved by the Utility. In no event, however, shall the pressure at the Customer's service pipe under normal conditions fall below thirty (30) psig nor shall the static pressure exceed 150 psig.

8. PLUMBING WORK MUST BE APPROVED BY COMPANY:

All plumbing work done in connection with the Utility's water mains or appurtenances shall be submitted for the inspection of the Utility, and no underground work shall be covered up until inspected and approved by the Utility. Whenever the Utility determines that a job of plumbing is obviously defective, although not in direct violation of these Rules and Regulations, the Utility will insist upon its being corrected before the water will be turned on.

PUBLIC SERVICE COMMISSION
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BY: Sharon Walker
PUBLIC SERVICE COMMISSION MANAGER

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ISSUED BY Starling S. Gregory Receiver
Starling S. Gregory Title
Name of Officer

Lexington, Kentucky
Address

A Portion of Southeast
FOR Knox County, Kentucky
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Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

9. METERS AND METER INSTALLATIONS:

- (a) The Utility shall specify the kind and size of meter to be installed.
- (b) Meters will be furnished, installed, and removed by the Utility and shall remain its property.
- (c) Each premises shall have a separate meter and the applicant for service shall be solely responsible for all water used on and in said buildings or premises.
- (d) Meters will be maintained by the Utility at its expense insofar as ordinary wear is concerned, but damage due to hot water, freezing (as a result of Customer's unauthorized removal of meter cover) or other external causes arising out of or caused by the Customer's negligence or carelessness shall be paid for by the Customer.

PUBLIC SERVICE COMMISSION
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BY: George Heller
PUBLIC SERVICE COMMISSION MANAGER

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Starling S. Gregory Title Address
Name of Officer

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EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

10. METER TESTS AND TEST FEES:

- (a) All meters are accurately tested before installation and are also periodically tested in accordance with the Public Service Commission's regulations. The Utility may at any time remove any meter for periodic tests or for repairs or replacement and may, at its option and expense, test any meter when the Utility has reason to believe that it is registering inaccurately.
- (b) The Utility shall make a test of the accuracy of any meter upon written request of the Customer, provided the Customer does not request such test more frequently than once in twelve months. For such request test, the fee as established herein shall be paid in advance by the complainant but should the said meter be found, upon said test, to be more than two (2) percent incorrect to the prejudice of the Customer, the fee so charged shall be returned to the complainant.
- (c) For test of meters made upon request of the Customer and performed by the Utility, the following fees shall be paid:

Outlet 1-inch or less	<u>\$15.00</u>
Outlet 2-inches and over 1-inch	<u>15.00</u>
Outlet 3-inches and over 2-inches	<u>15.00</u>
Outlet 4-inches and over 3-inches	<u>15.00</u>
Outlets greater than 4-inches as per special fee fixed by Public Service Commission.	

- (d) In addition to the request tests of meters performed by the Utility, the Customer may, upon formal written application to the Public Service Commission accompanied by payment of the fees as set forth, have a test conducted by the Utility in the presence of an employee of the Commission, or by an employee of the Commission. Should the meter be found, upon said test, to be more than two (2) percent incorrect to the prejudice of the Customer, the total cost of such test shall be assumed by the Utility and the amount of the fee paid shall be returned to the Customer.

- (e) For test of meters made upon complaint of the Customer and performed by the Public Service Commission, the charges therefore shall be in conformity with the rules and charges prescribed by the Commission.

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DATE EFFECTIVE June 15 1992
Month Day Year

ISSUED BY Starling S. Gregory Receiver
Starling S. Gregory Title
Name of Officer

BY Sharon L. Latta
Lexington, Kentucky Address
PUBLIC SERVICE COMMISSION MANAGER

FOR East Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 15, 16, 17 & 18
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

11, 12, & 13. PUBLIC FIRE HYDRANTS (Including Private Fire Hydrants) and
(Fire Hydrants in Unincorporated Areas)

Fire Protection Generally

1. On or after the effective date (June 7, 1992) of administrative regulation 807 KAR 5:066 Section 10(2)(b), fire hydrants may be installed by a Utility only if:
 - a. A professional engineer with a Kentucky registration has certified that the system can provide a minimum fire flow of 250 gallons per minute; and
 - b. The system supporting this flow has the capability of providing this flow for a period of not less than two (2) hours plus consumption at the maximum daily rate.
2. The location, installation, and the responsibility for maintenance of fire hydrants, public and private fire protection facilities, connecting mains, and their ownership may be subject to negotiation between the Utility and the applicant. Fire hydrants and public and private fire protection facilities shall be installed as required by the Utility and if owned by the Utility shall be subject to any conditions the Public Service Commission may impose, based upon the compensation received for this service.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Glenn A. Hall
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE June 12 1992 DATE EFFECTIVE June 15 1992
Month Day Year Month Day Year

ISSUED BY Starling S. Gregory Receiver Lexington, Kentucky
Starling S. Gregory Title Address
Name of Officer

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 19
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EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

14. DISCONTINUANCE OF WATER SERVICE:

- (a) Service rendered under any application, contract or agreement may be discontinued by the Utility after proper notification in accordance with 807 KAR 5:006, Section 14 for any of the following reasons:
- (1) For willful or indifferent waste of water.
 - (2) For failure to protect the meter and its connections from injury or damage, or for failure to protect and maintain the service pipe or fixtures on the property of the Customer in a condition satisfactory to the Utility.
 - (3) For molesting or tampering by the Customer, or others with the knowledge of the Customer, with any meter, connections, service pipe, seal or any other appliance of the Utility controlling or regulating the Customer's water supply.
 - (4) For failure to provide the Utility's employees free and reasonable access to the premises supplied or for obstructing the way of ingress to the meter or other appliances controlling or regulating the Customer's water supply.
 - (5) For non-payment of any account for water service, or for meter or service maintenance, or for any other fee or charge accruing under the contract.
 - (6) In case of vacancy of the premises unless the owner requests that water be left on and pays a minimum monthly bill.
 - (7) For violation of any rule or regulation of the Utility.
- (b) The water service will be discontinued to any premises on account of temporary vacancy upon request of the Customer, without in any way affecting the agreement in force, after the payment of all charges and fees due as provided for in the rates, rules and regulations of the Utility.
- (c) Discontinuing the supply of water to any premises for any reason shall not prevent the Utility from pursuing lawful remedies by action at law or otherwise for the collection of moneys due from the Customer.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE June 12 1992 DATE EFFECTIVE June 15 1992
Month Day Year Month Day Year
ISSUED BY Starling S. Gregory Receiver Lexington, Kentucky
Name of Officer Title Address
PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)
PUBLIC SERVICE COMMISSION MANAGER

A Portion of Southeast
FOR Knox County, Kentucky

P.S.C. Ky. No. 3

Revised Sheet No. 20

Cancelling P.S.C. Ky. No. 2

Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

15. RENEWAL OF WATER SERVICE AFTER DISCONTINUANCE:

When water service to any premises has been terminated for any reason other than temporary vacancy, it will be renewed after the acceptance of a new application and when the conditions, circumstances or practices which caused the water service to be discontinued are corrected to the satisfaction of the Utility, and upon the payment of all charges due and payable by the Customer in accordance with the rates, rules and regulations. The Utility will then reconnect existing service within twenty-four (24) hours, and shall install and connect new service within seventy-two (72) hours.

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Sharon Helle
PUBLIC SERVICE COMMISSION MANAGER

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Starling S. Gregory Title Address
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FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 21
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

16. TURN-ON CHARGE

- (a) When it has been necessary to discontinue water service to any premises because of a violation of the Rules and Regulations or on account of the non-payment of any bill; a charge will be made to cover the expense of turning on the water, and this charge together with any arrears that may be due the Utility for charges against the Customer must be paid before the water will again be turned on.
- (b) If at the time of such discontinuance of service, the Customer does not have a deposit with the Utility, the Utility may require a deposit as a guarantee of the payment of future bills before the water will be turned on.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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PURSUANT TO 807 KAR 5:011,
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BY: Charles H. Hall
PUBLIC SERVICE COMMISSION MANAGER

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ISSUED BY Starling S. Gregory Receiver Lexington, Kentucky
Starling S. Gregory Title Address
Name of Officer

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 22
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

17. BILLS FOR WATER SERVICE:

- (a) Customers are responsible for furnishing the Utility with their correct address. Failure to receive bills will not be considered an excuse for non-payment nor permit an extension of the date when th account would be considered delinquent.
- (b) All bills will be sent to the address entered in the application unless the Utility is notified in writing by the Customer of any change of address.
- (c) If requested in writing by the Customer, the Utility will send bills to and will receive payments from agents or tenants. However, this accom-
modation will in no way relieve the Customer of the liability for all
water charges and the Utility shall not be obligated to notify the Cus-
tomer of the non-payment of water bills by such agents or tenants.
- (d) Payments shall be made at the office of the Utility or at such other
places conveniently located as may be designated by the Utility.
- (e) The Utility will not be bound by bills rendered under mistake of fact and
to the quantity of service rendered.
- (f) The use of water by the same Customer in different premises or localities
will not be combined, and each installation shall stand by itself.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Sharon Walker
PUBLIC SERVICE COMMISSION MANAGER

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Starling S. Gregory Title Address
Name of Officer

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P.S.C. Ky. No. 3
Revised Sheet No. 23
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EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

18. TERMS OF PAYMENT:

- (a) Special charges shall be payable upon demand.
- (b) Bills for metered service shall be rendered monthly and are due and payable when rendered.
- (c) Bills for private fire service shall be rendered monthly in advance and are due and payable when rendered.
- (d) If a bill is not paid within ten days after its due date, the Utility may discontinue the water service. The Utility will give at least five (5) days notice before termination for nonpayment and that service will not be terminated before 20 days after the mailing date of the original bill.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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BY: Sharon Heller
PUBLIC SERVICE COMMISSION MANAGER

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ISSUED BY Starling S. Gregory Receiver
Starling S. Gregory Title
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Lexington, Kentucky
Address

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 24
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

19. ABATEMENTS AND REFUNDS:

- (a) There shall be no abatement of the minimum rates due to the extended absence of the Customer without proper notice having been given to the Utility. No abatement shall be made for leaks or for water wasted by improper or damaged service pipes or fixtures belonging to the Customer.
- (b) If test results on a Customer's meter show an average error greater than two percent (2%) fast or slow, or if a Customer has been incorrectly billed for any other reason, except in an instance where a Utility has filed a verified complaint with the appropriate law enforcement agency alleging fraud or theft by a Customer, the Utility shall immediately determine the period during which the error has existed, and shall recompute and adjust the Customer's bill to either provide a refund to the Customer or collect an additional amount of revenue from the underbilled Customer. The account adjustment shall be performed according to 807 KAR 5:006 Section 10(2) with corrected billing or refund as directed therein.

20. BOILER AND ENGINE WATER SUPPLY:

The Utility does not guarantee a sufficient or uniform pressure, or an uninterrupted supply of water, and Customers are cautioned to provide a sufficient storage of water where an absolutely uninterrupted supply must be assured; such as for steam boilers, hot water systems, gas engines, etc.

PUBLIC SERVICE COMMISSION
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SECTION 9 (1)

BY: [Signature]
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ISSUED BY Starling S. Gregory Receiver Lexington, Kentucky
Starling S. Gregory Title Address
Name of Officer

A Portion of Southeast
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P.S.C. Ky. No. 3

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Cancelling P.S.C. Ky. No. 2

Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

21. INTERRUPTIONS IN WATER SUPPLY:

The Utility may at any time shut off the water in the mains in case of accident, or for the purpose of making connections, alterations, repairs, changes, or for other reasons, and may restrict the use of water to reserve a sufficient supply for public fire service or other emergencies whenever the public welfare may require it.

22. LIABILITY OF COMPANY:

- (a) The Utility will undertake to use reasonable care and diligence in order to prevent and avoid interruptions and fluctuations in the service, but it cannot and does not guarantee that such will not occur.
- (b) The Utility shall in no event be liable for any damage or inconvenience caused by reason of any break, leak or defect in the Customer's service pipe or fixtures.

PUBLIC SERVICE COMMISSION
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BY: Sharon Walker
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ISSUED BY Starling S. Gregory Receiver
Starling S. Gregory Title
Name of Officer

Lexington, Kentucky
Address

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FOR Knox County, Kentucky

P.S.C. Ky. No. 3

Revised Sheet No. 26

Cancelling P.S.C. Ky. No. 2

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EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

23. CROSS CONNECTIONS AND INTERCONNECTIONS:

- (a) A cross-connection is any pipe, valve, or other arrangement or device connecting the pipelines of the Utility or facilities directly or indirectly connected therewith to and with pipes of fixtures supplied with water from any source other than the lines of the Utility directly connected.
- (b) An interconnection is a plumbing arrangement, other than a cross-connection, by which continuation might be admitted or drawn into the distribution system of the Utility, or into lines connected therewith, used for the conveyance of potable water.
- (c) No cross-connection or interconnection will be made by Customer without the approval of the State Health Department and the Utility.

PUBLIC SERVICE COMMISSION
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BY: Chapman
PUBLIC SERVICE COMMISSION MANAGER

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ISSUED BY Starling S. Gregory Receiver
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Name of Officer

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Address

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FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 27
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EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

24. GENERAL

- (a) The service pipes, meters and fixtures on the Customer's premises shall at all reasonable hours be accessible to the Utility for observation or inspection.
- (b) No person shall turn the water on or off at any street valve, corporation cock, meter or other street connections, or disconnect or remove any meter without the consent of the Utility. Penalties provided by law for any such action will be rigidly enforced.
- (c) Employees or agents of the Utility are expressly forbidden to demand or accept any compensation for any service rendered to its Customers except as covered in these Rates, Rules and Regulations.
- (d) No employee or agent of the Utility shall have the right or authority to bind it by any promise, agreement of representation contrary to the letter or intent of these Rules and Regulations.
- (e) Any complaint against the service or employees of the Utility should be made at the office of the Utility and preferably in writing. If a complaint either written, in person or by telephone is not resolved, the Utility shall advise the complainant of his right to file a complaint with the Public Service Commission and provide him/her with their address and telephone number.

25. APPROVAL OF THE RULES AND REGULATIONS:

All Rules and Regulations of the Utility are subject to the approval of the Public Service Commission of the State of Kentucky and if any part thereof should be adjudged to be in violation of any rule or order made by the Commission, then that particular part shall be ineffective but without in any way affecting the other portions thereof.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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PURSUANT TO 807 KAR 5:011,
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BY: Shayla Deller
PUBLIC SERVICE COMMISSION MANAGER

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ISSUED BY Starling S. Gregory Receiver
Starling S. Gregory Title
Name of Officer

Lexington, Kentucky
Address

7/92

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 28
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

26. MAIN EXTENSIONS:

- (a) The Utility will extend existing distribution mains a distance of fifty (50) feet for each bona fide prospective customer, making application for service connection and water service therefrom for a period of one year or more under these Rules and Regulations. Such extensions will be made without cost to such customer(s).
- (b) When an extension greater than fifty (50) feet in length for each bona fide prospective customer is required or requested such extension will be made under the terms of an "Extension Deposit Agreement" as hereinafter set forth. The Utility shall have the exclusive right to determine the type and size of mains to be installed and of the related facilities required to render adequate service.
- (c) In determining the length of any extension required pursuant hereto the terminal point of such extension shall, in all cases, be at that point in the curb line of the last lot on which is located a premises to be served which is equidistant from the side property lines of said lot.
- (d) Before water lines are laid in new subdivisions, the subdivider shall furnish the Water Utility with a plat (or plan) or the subdivision approved by the City-County Planning and Zoning Commission, and the plat (or plan) shall have been recorded in the County Court.

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5:011,
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BY: Glenn Miller
PUBLIC SERVICE COMMISSION MANAGER

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ISSUED BY Starling S. Gregory Receiver
Starling S. Gregory Title
Name of Officer

Lexington, Kentucky
Address

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FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 29
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

27. FORM OF EXTENSION AGREEMENT:

THIS CONTRACT made and entered into this the _____ day of _____
by and between East Knox County Water District, hereinafter referred to as the
Utility, and _____, hereinafter referred to
as the Customer.

W I T N E S S E T H

WHEREAS, Customer desires water service be made available to _____
_____ which is located on the _____
as shown on the attached print and marked Exhibit A, and

WHEREAS, the Utility is willing to make this water main extension from their
existing main located on the _____, as shown on the
attached Exhibit A.

NOW, therefore for and in consideration of the above premises the mutual
agreement and benefits herein contained, parties hereto agree as follows:

1. The Utility agrees that it will secure the necessary material and
install the main extensions hereinafter described and shown on the attached
print and marked Exhibit A.

2. The amount and size of pipe and fittings required are as follows:

3. It is further agreed that for each customer connected to this main
extension the Utility will refund to the Customer a sum equivalent to the cost
of 50' of this extension, or _____ per customer connected to said
extension.

4. This contract applies only to customers connected to above size pipe,
and shown on attached plan, Exhibit A.
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OF KENTUCKY
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Month Day Year
PUBLIC SERVICE COMMISSION MANAGER

ISSUED BY Starling S. Gregory Receiver
Starling S. Gregory Title
Name of Officer

Lexington, Kentucky
Address

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 30
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

5. Such refund to Customer shall be made in December of each year for water customers connected to this water main extension, but in no event shall the refund be extended beyond ten (10) years from the date of this contract, and in the event that the total amount deposited by the Customer with Utility is not refunded under the terms specified hereinbefore within said ten (10) years period the Utility shall not be required to pay or refund the difference between the total amount of refund and the total amount deposited by Customer, any balance remaining in its hands shall belong to the Utility.

6. The Utility shall not be required to pay interest on the deposit or any part of unpaid balance thereof.

7. Nothing in this agreement shall give the Customer any right, title or interest in the ownership or operation of this water main extension or facilities to be installed by Utility, as herein provided.

IN WITNESS WHEREOF the parties hereto have executed this agreement this day and year written above.

WITNESS:

East Knox County Water District

WITNESS:

CUSTOMER:

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Sharon L. Hall
PUBLIC SERVICE COMMISSION MANAGER

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Month Day Year

ISSUED BY Starling S. Gregory Receiver
Starling S. Gregory Title
Name of Officer

Lexington, Kentucky
Address

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
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EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

28. SERVICE CHARGES:

The following charges will be made by the Utility to cover the cost incurred in reconnecting the meter or service when the Customer's service has been disconnected:

- (a) For non-payment of bills. \$20.00
- (b) For violation of the Utility's Rules and Regulations
after the Customer has qualified for and requested that
the service be reconnected. \$20.00
- (c) At his request and at any time subsequently within
12 months is reconnected at the same location. \$20.00

These charges are to be paid by customer before or at the time service is reconnected.

PUBLIC SERVICE COMMISSION
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BY: Sharon Latta
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Starling S. Gregory Title Address
Name of Officer

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P.S.C. Ky. No. 3
Revised Sheet No. 32
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EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

29. CUSTOMER'S DEPOSITS:

The Utility may require a minimum cash deposit or other guarantee to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460¹, will be paid annually either by refund or credit to the Customer's bill, except that no refund or credit will be made if the Customer's bill is delinquent on the anniversary date of the deposit.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the Customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The Utility may require a deposit in addition to the initial deposit if the Customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the Customer.

In determining whether a deposit will be required or waived, the following criteria will be considered:

1. Previous payment history with the Utility. If the Customer has no previous history with the Utility, statements from other utilities, banks, etc. may be presented by the Customer as evidence of good credit.
2. Whether the customer has an established income or line of credit.
3. Length of time the customer has resided or been located in the area.
4. Whether the customer owns property in the area.
5. Whether the customer has filed bankruptcy proceedings within the last seven years.
6. Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

¹ Water districts should substitute KRS 74.050 and water associations should substitute KRS 273.392 since these statutes govern the rate of interest to be paid by water districts and associations.

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OF KENTUCKY
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Name of Officer

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FOR Knox County, Kentucky
P.S.C. Ky. No. 3
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EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

If a deposit is held longer than 18 months, the deposit will be recalculated at the Customer's request based on the Customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential Customer, the Utility may collect any underpayment and shall refund any overpayment by check or credit to the Customer's bill. No refund will be made if the Customer's bill is delinquent at the time of the recalculation.

Equal Deposits

All residential, small business and small commercial customers will pay equal deposits in the amount of \$40.00. This amount does not exceed the average bill of residential customers served by the Utility and is equal to 2/12 of the average annual bill. [3/12 where bills are rendered bimonthly or 4/12 where bills are rendered quarterly.]

Calculated Deposits

Large Business/Commercial or Industrial Customer's deposits shall be based upon actual usage of the Customer at the same or similar premises for the most recent 12-month period, if such information is available. If usage information is not available, the deposit will be based on the average bills of similar Customers and premises in the system. The deposit amount shall not exceed 2/12 of the Customer's actual or estimated annual bill where bills are rendered monthly, 3/12 where bills are rendered bimonthly, or 4/12 where bills are rendered quarterly.

PUBLIC SERVICE COMMISSION
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Starling S. Gregory Title Address
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Revised Sheet No. 34
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

30. CUSTOMER BILL OF RIGHTS

As a residential Customer of a regulated public utility in Kentucky, you are guaranteed the following rights subject to Kentucky Revised Statutes and the provisions of the Kentucky Public Service Commission Administrative Regulations:

- You have the right to service, provided you (or a member of your household whose debt was accumulated at your address) are not indebted to the utility.
- You have the right to inspect and review the utility's rates and tariffed operating procedures during the utility's normal office hours.
- You have the right to be present at any routine utility inspection of your service condition.
- You must be provided a separate, distinct disconnect notice alerting you to a possible disconnection of your service if payment is not received.
- You have the right to dispute the reasons for any announced termination of your service.
- You have the right to negotiate a partial payment plan when your service is threatened by disconnection for non-payment.
- You have the right to maintain your utility service for up to thirty (30) days upon presentation of a medical certificate issued by a health official.
- You have the right to prompt (within 24 hours) restoration of your service when the cause for discontinuance of the service has been corrected.
- You have the right to contact the Public Service Commission regarding any dispute that you have been unable to resolve with your utility (Call Toll Free 1-800-772-4636.)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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ISSUED BY Starling S. Gregory Receiver BY: Sharon H. Hall
Starling S. Gregory Title PUBLIC SERVICE COMMISSION MANAGER
Name of Officer Lexington, Kentucky Address

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 35
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

CONTRACT FOR WATER SERVICE

DATE _____

NAME _____ ADDRESS _____

PHONE _____

SOCIAL SECURITY OF OTHER I.D. NO. _____

Application for water service is accepted by and between the undersigned and the _____
_____ with the following stipulations and agreements:

1. Public Service Commission rules and regulations as set forth in 807 KAR 5 and Kentucky Department for Natural Resources, Division of Water standards and laws must be observed and adhered to, and may be viewed upon request by the applicant.
2. The applicant agrees to pay a \$ _____ meter deposit, which will be refunded with interest when the applicant ceases to be a water customer and all accounts are paid in full.
3. One household may be served by one meter. The Utility reserves the right to terminate service at the meter if addition of other houses or mobile homes is suspected.
4. Utility employees, possessing proper identification have right of egress and ingress for meter reading, maintenance and repair activities as they are warranted.
5. Water bills are due to be paid between the first and the tenth of each month at the Utility office. If not paid by the tenth, a ten percent penalty is added to the amount due. If not paid in full by the twentieth, service is subject for disconnection. An additional meter deposit may be required and a service charge must be paid before service may be restored.
6. The water customer is responsible for water service lines from the meter to the dwelling. Installation, repair, and water loss are the responsibility of the Customer.

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Starling S. Gregory Title
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SECTION 9(1)
BY: Chap. Hall
Lexington, KY
Address

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FOR Knox County, Kentucky
P.S.C. Ky. No. 3
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Revised Sheet Nos. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

CUSTOMER BILL FORM (All Customers)

HAILEY Corporation - (606) 273-6547

Payment due on or before added after above date. Service will be discontinued, if payment not received by					% PENALTY	
DATE FROM	DATE TO	PREVIOUS READING	PRESENT READING	GALLONS USED	CODE	AMOUNT
ACCOUNT NUMBER		METER SIZE			AMOUNT NOW DUE	
					MUST PAY BY	
CODES: W - WATER GB - GARBAGE TX - STATE TAX ST, SC, SW, CY, CO - SCHOOL TAXES PN - PENALTY S - SEWER MS - MISC. CHARGES GS - GAS UB - UNPAID BALANCE						

--

TO:

DATE DUE	AMOUNT DUE

KEEP THIS PORTION FOR YOUR RECORDS

RETURN THIS PORTION WITH PAYMENT

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 13 1992

PURSUANT TO 807 KAR 5.011,

DATE OF ISSUE June 12 1992 DATE EFFECTIVE June 15 1992
Month Day Year Month Day Year
ISSUED BY Starling S. Gregory Receiver Lexington, Kentucky
Name of Officer Title Address
PUBLIC SERVICE COMMISSION MANAGER

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 36
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

7. Customer service lines and connections must be inspected by Utility personnel to insure against cross-connections and inadequate materials for drinking water.
8. Customer service lines shall be of at least 3/4 inch pipe or larger, and shall be at least 160 pounds pressure with 200 psi preferred. Service line shall be buried at least 24 inches to prevent freezing.
9. No galvanized fittings may be used on Customer lines.
10. A cut-off valve outside the meter box must be installed on the Customer's service line for the Customer's use.
11. A check valve to prevent back flow in case of water outage must be installed in Customer's service line.
12. A plumbing inspection permit from the local Health Department must be shown before installation of a meter.
13. The Utility agrees to supply potable water with adequate pressure to the Customer meter. If water must be off for a planned outage Customers will be notified. In case of emergency water line repair or unforeseen water outage, the Utility will restore service as soon as possible.
14. Upon fulfilling contract terms and desiring to discontinue water service, the Customer must give written notice in person or via telephone pursuant to 807 KAR 5:006 Section 12(1) of discontinuance at the Utility office at least three days prior to the date on which disconnection is desired. If such notice is not given, the customer will remain liable for water used and service rendered to the premises by the Utility until said notice is received by the Utility office.

CONTRACT APPROVED BY:

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Applicant/Customer

AUG 13 1992

Water District Representative

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

DATE OF ISSUE June 12 1992
Month Day Year

DATE EFFECTIVE June 13 1992
Month Day Year

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

ISSUED BY Starling S. Gregory Receiver
Starling S. Gregory Title
Name of Officer

Lexington, Kentucky
Address

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 38
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

RULES AND REGULATIONS

MONITORING OF CUSTOMER USAGE

At least once annually the Utility will monitor the usage of each Customer according to the following procedure:

- (1) The Customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
- (2) If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all Customers, no further review will be done.
- (3) If the annual usages differ by twenty (20) percent or more and cannot be attributed to a readily identified common cause, the Utility will compare the Customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
- (4) If the cause for the usage deviation cannot be determined from analysis of the Customer's meter reading and billing records, the Utility will contact the Customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the Customer's service line.
- (5) Where the deviation is not otherwise explained, the Utility will test the Customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
- (6) The Utility will notify the Customers of the investigation, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition to the annual monitoring, the Utility will immediately investigate usage deviations brought to its attention as a result of its meter reading or billing process or customer inquiry.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 13 1992

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)
DATE OF ISSUE June 12 1992 DATE EFFECTIVE June 15 1992
Month Day Year Month BY: [Signature]
ISSUED BY [Signature] Receiver Lexington, Kentucky
Starling S. Gregory Title Address
Name of Officer

7/92

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 39
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

CLASSIFICATION OF SERVICE

SCHEDULE OF SPECIAL SERVICE CHARGES

The following charges for special services shall be made:

1. Penalty of 10% added to all unpaid bills after ten (10) days from date of bill.
2. Service Reconnection Charge. A charge of \$20.00 shall be made for all service reconnections made during regular working hours, except that there shall be no connection charges made for service on the original installation of facilities.
3. Meter Reading Recheck Charge. A charge of \$20.00 shall be made for a trip to recheck a meter reading when the Customer requests the meter to be rechecked for a correct reading and meter was not misread.
4. Meter Test. Upon request and payment of \$15.00 the Customer may have his meter tested provided request by the Customer is not more frequent than once each twelve months. If such test shows the meter to be more than two percent fast, a refund of \$15.00 charge shall be made and bill adjusted accordingly. If the periodic testing requirement of 807 KAR 5:006 has not been met for the meter tested, no charge will be made for the test regardless of results of the test.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 13 1992

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Sharon Della
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE June 12 1992 DATE EFFECTIVE August 1 1991
Month Day Year Month Day Year

ISSUED BY Starling S. Gregory Receiver Lexington, Kentucky
Name of Officer Title Address

A Portion of Southeast
FOR Knox County, Kentucky
P.S.C. Ky. No. 3
Revised Sheet No. 40
Cancelling P.S.C. Ky. No. 2
Revised Sheet No. 1 - 12

EAST KNOX COUNTY WATER DISTRICT

CLASSIFICATION OF SERVICE

SCHEDULE OF SPECIAL SERVICE CHARGES (CONTINUED)

5. A Deposit of not more than two-twelfths (2/12) of the customer's estimated annual bill.
6. A service charge of \$20.00 for a check returned for insufficient funds by the bank.
7. A service charge of \$20.00 for reconnecting a meter after it has been turned off for (a) Non-payment or (b) at the Customer's request.
8. A service charge of \$20.00 for re-reading a meter if the original reading is found to be correct.
9. A charge of \$15.00 for testing a meter at the customer's request unless the meter is found to be two percent fast or more, or has not been tested within the periodic test interval required by 807 KAR 5:066, Section 17.
10. Contribution in Aid of Construction. The established contribution fee is based on the size of the installed metering equipment as noted below:

5/8" x 3/4" meter	\$300.00
1 inch & larger meters	Actual cost of installation
Fire hydrants	Actual cost of installation

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 13 1992

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Sharon L. Hall
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE June 12 1992
Month Day Year

DATE EFFECTIVE August 1 1991
Month Day Year

ISSUED BY Starling S. Gregory Receiver
Starling S. Gregory Title
Name of Officer

Lexington, Kentucky
Address

FOR Southeast Knox Co. & Hwy 92
Community, Town or City of Bell & Whitley Co.

P.S.C. KY. NO. _____

Revised _____ SHEET NO. 41

East Knox Co Water District
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

CLASSIFICATION OF SERVICE

RATE
PER UNIT

The following rates and charges are prescribed for the customers in the area served by East Knox County Water District.

Monthly Water Rates

5/8"x3/4" Meter:

First	1,000 gallons	\$ 13.25	Minimum bill
Over	1,000 gallons	4.25	per 1,000 gallons

1" Meter:

First	4,700 gallons	\$ 29.00	Minimum bill
Over	4,700 gallons	4.25	per 1,000 gallons

2" Meter:

First	17,650 gallons	\$ 84.00	Minimum bill
Over	17,650 gallons	4.25	per 1,000 gallons

3" Meter:

First	28,250 gallons	\$129.00	Minimum bill
Over	28,250 gallons	4.25	per 1,000 gallons

Dewitt Water District \$ 1.42 per 1,000 gallons

Surcharge of \$4.00 per month assessed to Brush Creek Project Customers.

6" fire hydrant \$ 15.00 (Not Metered)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

OCT 06 2000

PURSUANT TO 807 KAR 5.011,

DATE OF ISSUE September 12, 2000 SECTION 9(1) DATE EFFECTIVE October 6, 2000
Month / Day / Year Month / Date / Year

ISSUED BY Wendell Bell SECRETARY OF THE COMMISSION TITLE Chairman
(Signature of Officer)

Issued by authority of an Order of the Public Service Commission of Kentucky
in Case No. 2000-427 dated October 6, 2000

WATER SHORTAGE RESPONSE PLAN
EAST KNOX COUNTY WATER DISTRICT

FEB 16 1996

Section 1. **Purpose.** The purpose of this plan is to provide for the declaration of official phases of water supply shortages and the implementation of voluntary and mandatory water conservation measures throughout the EAST KNOX COUNTY WATER DISTRICT in the event a shortage is declared.

Section 2. **Definitions.** These terms are applicable only for this plan unless specifically noted.

(a) "Customer" shall mean any person or entity using water for any purpose from the EAST KNOX COUNTY WATER DISTRICT water distribution system and for which either a regular charge is made or, in the case of bulk sales, a cash charge is made at the site of delivery.

(b) "Raw Water Supplies" shall mean all water potentially available to persons in the EAST KNOX COUNTY WATER DISTRICT.

(c) "Treated Water" shall mean water that has been introduced by the EAST KNOX COUNTY WATER DISTRICT into its water distribution system, including water offered for sale. Use of treated water are classified as follows:

(CLASS 1) Essential Water Uses :

The following uses of water, listed by site or user type, are essential.

Domestic:

Water necessary to sustain human life and the lives of domestic pets, and to maintain minimum standards of hygiene and sanitation.

Health Care Facilities:

Patient care and rehabilitation, including related filling and operation of swimming pools.

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OF KENTUCKY
EFFECTIVE

MAR 17 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

Water Hauling:

Sale of domestic use where not reasonably available elsewhere.

Public Use:

Firefighting, Health and public protection purposes, if specifically approved by health officials.

(Class 2) Socially or Economically Important Uses:

The following uses of water, listed by site or user type, are socially or economically important.

Domestic: Personal, in-house water use including kitchen, bathroom and laundry.

Water Hauling: Non-Domestic, when other sources are not reasonably available elsewhere.

Commercial and Civic Use:

Commercial car and truck washes.

Laundromats

Restaurants, clubs and eating places.

Schools, churches, motels/hotels and similar commercial establishments.

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OF KENTUCKY
EFFECTIVE

Outdoor Non-Commercial Watering:

MAR 17 1996

Minimal watering of vegetable gardens.

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

Minimal watering of trees where necessary to preserve them.

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

Outdoor Commercial or Public Watering (using conservation methods and when other sources of water are not available or feasible to use):

Agricultural irrigation for the production of food and fiber or the maintenance of livestock.

Watering by arboretums and public gardens of national, state, regional or community significance where necessary to preserve specimens.

Watering by commercial nurseries at a minimum level necessary to maintain stock,

Watering at a minimum rate necessary to establish or maintain revegetation or landscape plantings required pursuant to law or regulation,

Watering of woody plants where necessary to preserve them,

Minimal watering of golf course greens.

Recreational:

Operation of municipal swimming pools and residential pools that serve more than 25 dwelling units.

Air Conditioning:

Refilling for startup at the beginning of the cooling season.

Makeup of water during the cooling season,

Refilling specifically approved by health officials where the system has been drained for health protection or repair services.

(Class 3) Non-Essential Uses:

Any waste or water, as defined herein, is not-essential. The following uses of water, listed by site or user type, are non-essential.

Public Use:

Use of fire hydrants (excluding Class 1 and Class 2 used), including uses of sprinkler caps, testing fire apparatus and fire department drills,

Flushing of sewers and hydrants except as needed to ensure public health and safety as approved by health officials.

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

Commercial and Civic Use:

Serving water in restaurants, clubs, or eating places, except by customer request,

Failure to repair a controllable leak,

Increasing water levels in scenic and recreational ponds and lakes, except for the minimum amount required to support fish and wildlife.

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Ornamental Purposes:

Fountains, reflecting pools and artificial waterfalls.

MAR 17 1996

Outdoor Non-Commercial Watering:

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

Use of water for dirt control or compaction,

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

Watering of annual or non-woody plants, lawns, parks, golf course fairways, playing fields and other recreational areas.

Washing sidewalks, walkways, driveways, parking lots, tennis courts and other hard-surface areas,

Washing down buildings or structures for purposes other than immediate fire protection,

Flushing gutters or permitting water to run or accumulate in any gutter or street.

Outdoor Commercial or Public Watering:

Expanding nursery facilities, placing new irrigated agricultural land in production, or planting of landscaping except when required by a site design review process,

Use of water for dirt control or compaction,

Watering of lawns, parks, golf courses fairways, playing fields and other recreational areas.

Washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas

Washing down buildings or structures for purposed other than immediate fire protection.

Flushing gutters or permitting water to run or accumulate in any gutter or street.

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OF KENTUCKY
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Recreational uses other than those specified in Class 2 .

Non-commercial washing of motor and other vehicles.

MAR 17 1996

Air Conditioning (see also Class 2 purposes) :

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

Refilling cooling towers after draining.

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

(D) "Base Entitlement" shall mean, the monthly usage for a customer during the same month of the preceding calendar year, or the average per customer usage for each class of service during the same month of the preceding year.

(e) "Curtailed entitlement" shall mean the monthly usage for a customer after any curtailment percentage has been applied.

(f) "Curtailment" shall mean the reduction in entitlement by some percentage to meet anticipated water shortages.

(g) **Water Shortage Response Phases:**

"Advisory" shall mean that conditions exist which indicate the potential for serious raw or treated water supply shortages.

"Alert" shall mean the raw or treated water supplies are consistently below seasonal averages, and if they continue to decline, may not be adequate to meet normal needs.

"Emergency" shall mean that raw or treated water supplies are below the level necessary to meet normal needs and that serious shortages exist in the area.

(h) "Rationing" shall mean that procedures must be established to provide for the equitable distribution of critically-limited raw or treated water supplies, in order to balance demand and limited available supplies, and to assure that sufficient water is available to preserve public health and safety.

Section 3. Applicability. The provisions of this plan shall apply to all retail and wholesale customers of the EAST KNOX COUNTY WATER DISTRICT. When implemented, this plan becomes EAST KNOX COUNTY WATER DISTRICT'S water shortage response regulation.

Section 4. Entitlements. Entitlements shall be established for each customer by adjusting the base entitlement to reflect any known change in usage pattern.

Section 5. Determination of Water Shortage. As EKCWD buys some of its water from the City of Barbourville, the City should have input into this Water Shortage Plan. Water supply and usage shall be monitored on a continuous basis. Unrestricted demand shall be projected from past records and adjusted for changes such as new developments and weather conditions on a regular basis. (NOTE: A sample calculation page is attached as Appendix A to assist in determining overall water levels. It is important that accurate water measurements be used.) Water shortages generally occur for two reasons, a reduction in available supplies or a system failure. Each of these has a distinct influence on the nature and duration of the conservation program implemented. Official declaration of a water shortage stage and implementation of the measures necessary to curtail water shall be approved by the RECEIVER.

Section 6. Term of Water Shortage Declaration.

Any Water Shortage declaration shall remain in effect until water supplies of service conditions have returned to normal. A final determination as to termination of a water shortage declaration shall be made by the RECEIVER.

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OF KENTUCKY
EFFECTIVE

Section 7. Water Shortage Stage, Criteria, Conservation and Curtailment Measures

MAR 17 1996

A. Advisory Stage:

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

(1) Criteria: A water advisory shall be declared when the amount of treated water or raw water available for treatment is projected to be up to TEN percent below demand, or there are periods of low water pressure in one or more areas of the distribution system due to system failure or inadequacies. Or if the State Division of Water issues a Water Shortage Watch which includes the Cumberland River from which the EKCWD draws water.

By: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

(2) Conservation and Curtailment Measures:

- (a) Declare a Water Shortage Advisory.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Request voluntary conservation of all non-essential (Class 3) water use.
- (e) Request wholesale customers also issue request for voluntary conservation by their customers of all not-essential (Class 3) water use.

B. Alert Stage:

- (1) Criteria: A water alert shall be declared when the amount of treated water available is projected to be up to TEN (10) percent below demand, or raw water supplies are consistently below seasonal averages and if they continue to decline, may not be adequate to meet normal needs. To include notices from the City of Barbourville.

(2) Conservation and Curtailments Measures.

- (a) Declare Water Shortage Alert.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all not-essential (class 3) water uses.
- (e) Curtail entitlements to all customers by the same percentage as the projected shortage.
- (f) Begin billing all customers water usage in excess of curtailed entitlement at the normal rate of \$10.75 / 1000 gallons plus an excess usage charge of \$12.00 per 1,000 gallons.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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MAR 17 1996

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

C. Emergency Stage:

1. Criteria: A water Emergency shall be declared when the amount of treated water available is projected to be up to five (5.0) percent below demand, or there are periods of no water in one or more areas of the distribution system due to low water supply or raw water supplies below the level necessary to meet normal needs. Or conditions as imposed by the City of Barbourville.

2. Conservation and Curtailment Measures:

- (a) Declare Water Shortage Emergency.
- (b) Provide proper notice to all customers and to all local new media.
- (c) Eliminate all water leaks.
- (d) Prohibit all (class 3)used of water.
- (e) Prohibit all (class 2) used of water except domestic uses for kitchens, bathrooms and laundries.
- (f) Curtail all commercial and industrial entitlements (except health care facilities by one hundred (100) percent.
- (g) Curtail residential entitlements by the same percentage as the projected shortage.
- (h) Curtail entitlements to all wholesale customers by the same percentage as the projected shortage.
- (I) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of \$17.00 per 1,000 gallons.

PUBLIC SERVICE COMMISSION
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EFFECTIVE

MAR 17 1996

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

D. Rationing Stage:

1. Criteria: Treated water available is greater than three (3.0) percent below demand or raw water supplies are below the level necessary to meet essential needs, and in the opinion of, and /or notice from the City of Barbourville, the RECEIVER of the EKCWD shall start mandatory rationing as required to insure adequate water is available to maintain public health and safety.

2. Conservation and Curtailment Measures:

- (a) Declare Water Shortage Rationing.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all (Class 3) and (Class 2) uses of water.
- (e) Curtail all commercial and industrial entitlement (except health care facilities) by one-hundred (100) percent.
- (f) Curtail all residential and wholesale entitlements by the same percentage as the projected shortage.
- (g) Implement service interruptions to portions of system in accordance with approved published schedule. The schedule shall be provided to all local media.
- (h) Begin billing customer water usage in excess of curtailment entitlement at the normal rate plus an excess usage charge of \$ 24.00 per 1,000 gallons.

Section 8. Enforcement of Water Restriction.

Any person who violates the provisions of this plan, who fails to carry out the duties and responsibilities imposed by this plan, or who impedes or interferes with any action undertaken or ordered pursuant to this plan shall be subject to following:

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OF KENTUCKY
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MAR 17 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Jordan E. Meel
FOR THE PUBLIC SERVICE COMMISSION

(a) If the utility official charged with implementation and enforcement of this plan learns of any violation of any water use restriction imposed, a written notice of the violation shall be affixed to the property where the violation occurred and mailed to the customer of record. Said notice shall describe the violation and order that it be corrected, cured, or abated immediately or within forty-eight (48) hours.

(b) The notice will inform the customer of his or her right to appeal by requesting a hearing before the utility's designee. If a hearing is requested by the customer, he or she shall be given full opportunity to be heard before termination. The governing body shall make finding of fact and decide whether service should continue or terminated.

(c) Any customer whose water service is terminated for violating provisions of this water curtailment plan shall be subject to the approved reconnection fee prior to reconnection of service.

(d) The excess usage charge billing provisions of this plan shall not be put in effect if a county or city ordinance containing penalty provisions is in effect to assist enforcement of this plan.

Section 9. Request for Exception.

(a) Exception to water use restrictions: If compliance with any curtailment measure authorized herein would cause a customer to bear extraordinary hardship, that individual or entity may apply to the EKCWD RECEIVER for an exception. For these purposes, "extraordinary hardship" shall be defined as a condition which may threaten health and safety, or cause property or economic losses, each of which must be shown to be substantially more severe than the sacrifices borne by other users. If extraordinary hardship is found to exist, then an exception shall be granted and a written waiver issued to the customer. If an appeal is made, water service shall be continued until a decision is announced. Any person aggrieved by the decision may file a complaint with the Public Service Commission.

(b) Exception to curtailment surcharge: Exceptions to excess use charges shall not be considered or granted.

Section 10. Severability. If any provision of this plan is declared invalid by the courts, the remainder of the plan and its applicability to other persons and circumstances shall not be affected by that declaration.

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OF KENTUCKY
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Section 11. Effective Date. This plan shall take effect immediately upon approval by the Public Service Commission.

MAR 17 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

APPENDIX A

EAST KNOX COUNTY WATER DISTRICT

Projected Demand Worksheet for _____
(month) (year)

Calculations will be done at the beginning of each month.

Average use in _____ for the past 5 years: _____ gpd
(last month)

Average use in _____ for 2 years ago: _____ gpd
(last month)

Average use in _____ for 1 year ago: _____ gpd
(last month)

Average use in _____ for current year : _____ gpd
(last month)

Average use in _____ for the past 5 years: _____ gpd
(last month)

Average use in _____ for 2 years ago: _____ gpd
(last month)

Average use in _____ for 1 year ago: _____ gpd
(last month)

Usage Notes:

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PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

Weather Notes:

Average projected use for _____:

Without conservation measures	_____	gpd
With advisory conservation measures (reduction)	_____	gpd
With alert conservation measures (more than reduction)	_____	gpd
With emergency conservation measures (more than reduction)	_____	gpd
With rationing conservation measures (more than reduction)	_____	gpd

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 17 1996

PURSUANT TO 807 KAR 5011,
SECTION 9(1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

RECEIVED

JUN 18 2001

PUBLIC SERVICE
COMMISSION

WATER SHORTAGE RESPONSE PLAN

East Knox Co. Water District

Section 1. Purpose. The purpose of this Plan is to provide for the declaration of official phases of water supply shortages and the implementation of voluntary and mandatory water conservation measures throughout the East Knox Co. Water District in the event a shortage is declared.

Section 2. Definitions. These terms are applicable only for this Plan unless specifically noted.

- (a) "Customer" shall mean any person or entity using water for any purpose from the East Knox Co. Water District water distribution system and for which either a regular charge is made or, in the case of bulk sales, a cash charge is made at the site of delivery.
- (b) "Raw Water Supplies" shall mean all water potentially available to persons in the East Knox Co. Water District
- (c) "Treated Water" shall mean water that has been introduced by the East Knox Co. Water District into its water distribution system, including water offered for sale. Uses of treated water are classified as follows:

Essential Water Uses (Class 1):

The following uses of water, listed by site or user type, are essential.

Domestic:

- water necessary to sustain human life and the lives of domestic pets, and to maintain minimum standards of hygiene and sanitation.

Health Care Facilities:

- patient care and rehabilitation, including related filling and operation of swimming pools.

Water Hauling:

- sales of domestic use where not reasonably available elsewhere.

Public Use:

- firefighting,

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OF KENTUCKY
EFFECTIVE

JUL 18 2001

PURSUANT TO 807 KAR 5.011
SECTION 9(1)

BY: Stephan D. Bee
SECRETARY OF THE COMMISSION

- health and public protection purposes, if specifically approved by health officials.

Socially or Economically Important Uses (Class 2):

The following uses of water, listed by site or user type, are socially or economically important.

Domestic:

- personal, in-house water use including kitchen, bathroom and laundry.

Water Hauling:

- non-domestic, when other sources are not reasonably available elsewhere.

Commercial and Civic Use:

- commercial car and truck washes,
- laundromats
- restaurants, clubs and eating places.
- schools, churches, motels/hotels and similar commercial establishments.

Outdoor Non-Commercial Watering:

- minimal watering of vegetable gardens,
- minimal watering of trees where necessary to preserve them.

Outdoor Commercial or Public Watering (using conservation methods and when other sources of water are not available or feasible to use):

- agricultural irrigation for the production of food and fiber or the maintenance of livestock,
- watering by arboretums and public gardens of national, state, regional or community significance where necessary to preserve specimens,

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EFFECTIVE

JUL 18 2061

watering by commercial nurseries at a minimum level necessary to maintain stock,

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)-

BY Stephan D. Bue
SECRETARY OF THE COMMISSION

watering at a minimum rate necessary to establish or maintain revegetation or landscape plantings required pursuant to law or regulation,

- watering of woody plants where necessary to preserve them,
- minimal watering of golf course greens.

Recreational:

- operation of municipal swimming pools and residential pools that serve more than 25 dwelling units.

Air Conditioning:

- refilling for startup at the beginning of the cooling season,
- makeup of water during the cooling season,
- refilling specifically approved by health officials where the system has been drained for health protection or repair services.

Non-Essential Uses (Class 3):

Any waste of water, as defined herein, is non-essential. The following uses of water, listed by site or user type, are non-essential.

Public Use:

- use of fire hydrants (excluding Class 1 and Class 2 uses), including use of sprinkler caps, testing fire apparatus and fire department drills,
- flushing of sewers and hydrants except as needed to ensure public health and safety as approved by health officials.

Commercial and Civic Use:

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- serving water in restaurants, clubs, or eating places, except by customer request,

JUL 18 2001 - failure to repair a controllable leak,

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increasing water levels in scenic and recreational ponds and lakes, except for the minimum amount required to support fish and wildlife.

Ornamental Purposes:

- fountains, reflecting pools and artificial waterfalls.

Outdoor Non-Commercial Watering:

- - use of water for dirt control or compaction,
- watering of annual or non-woody plants, lawns, parks, golf course fairways, playing fields and other recreational areas,
- washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas,
- washing down buildings or structures for purposes other than immediate fire protection,
- flushing gutters or permitting water to run or accumulate in any gutter or street.

Outdoor Commercial or Public Watering:

- expanding nursery facilities, placing new irrigated agricultural land in production, or planting of landscaping except when required by a site design review process,
- use of water for dirt control or compaction,
- watering of lawns, parks, golf course fairways, playing fields and other recreational areas,
- washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas,
- washing down buildings or structures for purposes other than immediate fire protection,
- flushing gutters or permitting water to run or accumulate in any gutter or street.

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Recreational uses other than those specified in Class 2.

Non-commercial washing of motor and other vehicles.

Air Conditioning (see also Class 2 purposes):

- refilling cooling towers after draining.

- (d) "Base Entitlement" shall mean the monthly usage for a customer during the same month of the preceding calendar year or the average per customer usage for each class of service during the same month of the preceding year.
- (e) "Curtailed Entitlement" shall mean the monthly usage for a customer after any curtailment percentage has been applied.

(f) "Curtailement" shall mean the reduction in entitlement by some percentage to meet anticipated water shortages.

(g) Water Shortage Response Phases:

"Advisory" shall mean that conditions exist which indicate the potential for serious raw or treated water supply shortages.

"Alert" shall mean the raw or treated water supplies are consistently below seasonal averages, and if they continue to decline, may not be adequate to meet normal needs.

"Emergency" shall mean that raw or treated water supplies are below the level necessary to meet normal needs and that serious shortages exist in the area.

(h) "Rationing" shall mean that procedures must be established to provide for the equitable distribution of critically-limited raw or treated water supplies, in order to balance demand and limited available supplies, and to assure that sufficient water is available to preserve public health and safety.

Section 3. Applicability. The provisions of this Plan shall apply to all retail and wholesale customers of the East Knox Co. Water District. When implemented, this Plan becomes East Knox Co. Water District Water Shortage Response Regulation.

Section 4. Entitlements. Entitlements shall be established for each customer by adjusting the base entitlement to reflect any known change in usage pattern.

Section 5. Determination of Water Shortage. Water supply and usage shall be monitored on a continuous basis. Unrestricted demand shall be projected from past records and adjusted for changes such as new developments and weather conditions on a regular basis. (Note: A sample calculation page is attached as Appendix A to assist in determining overall water levels. It is important that accurate water measurements be used.) Water shortages generally occur for two reasons, a reduction in available supplies or a system failure. Each of these has a distinct influence on the nature and duration of the conservation program implemented. Official declaration of a water shortage stage and implementation of the measures necessary to curtail water use shall be approved by the Knox Co. Fiscal Court and The East Knox Co. Water District.

Section 6. Term of Water Shortage Declaration. Any water shortage declaration shall remain in effect until water supplies of service conditions have returned to normal. A final determination as to terminating a water shortage declaration shall be made by the Chairman of East Knox Co. Water District.

Section 7. Water Shortage Stage, Criteria, Conservation and Curtailment Measures.

A. Advisory Stage:

- (1) Criteria: A water advisory shall be declared when the amount of treated water or raw water available for treatment is projected to be up to 5% below demand, or there are periods of low water pressure in one or more areas of the distribution system due to system failure or inadequacies or the State Division of Water issues a Water Shortage Watch which includes the areas from which the East Knox Co. Water District draws water. (Note: Additional conditions may be added based on local conditions.)

(2) Conservation and Curtailment Measures:

- (a) Declare a Water Shortage Advisory.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Request voluntary conservation of all non-essential (Class 3) water use.
- (e) Request wholesale customers also issue request for voluntary conservation by their customers of all non-essential (Class 3) water use.

B. Alert Stage:

- (1) Criteria: A water alert shall be declared when the amount of treated water available is projected to be up to 10% below demand, or raw water supplies are consistently below seasonal averages and if they continue to decline, may not be adequate to meet normal needs. (Note: Additional conditions may be added based on local conditions.)

(2) Conservation and Curtailment Measures:

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- (a) Declare Water Shortage Alert.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all non-essential (Class 3) water uses.

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(e) Curtail entitlements to all customers by the same percentage as the projected shortage.

(f) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of \$3.00 per 1,000 gallons.

C. Emergency Stage:

1. Criteria: A Water Emergency shall be declared when the amount of treated water available is projected to be up to 20% below demand, or there are periods of no water in one or more areas of the distribution system due to low water supply or raw water supplies below the level necessary to meet normal needs. (Note: Additional conditions may be added based on local conditions.)

2. Conservation and Curtailment Measures:

(a) Declare Water Shortage Emergency.

(b) Provide proper notice to all customers and to all local news media.

(c) Eliminate all water leaks.

(d) Prohibit all Class 3 uses of water.

(e) Prohibit all Class 2 uses of water except Domestic uses for kitchens, bathrooms and laundries.

(f) Curtail all commercial and industrial entitlements (except Health Care Facilities) by 100%.

(g) Curtail Residential entitlements by the same percentage as the projected shortage.

(h) Curtail entitlements to all wholesale customers by the same percentage as the projected shortage.

(i) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of \$2.00 per 1,000 gallons.

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D. Rationing Stage:

1. Criteria: Treated water available is greater than 40% below demand or raw water supplies are below

the level necessary to meet essential needs, and in the opinion of East Knox Co. Water District mandatory rationing is required to insure adequate water is available to maintain public health and safety.

2. Conservation and Curtailment Measures:

- (a) Declare Water Shortage Rationing.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all Class 3 and Class 2 uses of water.
- (e) Curtail all commercial and industrial entitlement (except Health Care Facilities) by 100%.
- (f) Curtail all residential and wholesale entitlements by the same percentage as the projected shortage.
- (g) Implement service interruptions to portions of system in accordance with approved published schedule. The schedule shall be provided to all local media.
- (h) Begin billing customer water usage in excess of curtailment entitlement at the normal rate plus an excess usage charge of \$15.00 per 1,000 gallons.

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Section 8. Enforcement of Water Restriction. Any person who violates the provisions of this Plan, who fails to carry out the duties and responsibilities imposed by this Plan, or who impedes or interferes with any action undertaken or ordered pursuant to this Plan shall be subject to the following:

- (a) If the utility official charged with implementation and enforcement of this Plan learns of any violation of any water use restriction imposed, a written notice of the violation shall be affixed to the property where the violation occurred and mailed to the customer of record. Said notice shall describe the violation and order that it be corrected, cured, or abated immediately or within 48 hours.
- (b) The notice will inform the customer of his or her right to appeal by requesting a hearing before the utility's designee. If a hearing is requested by the customer, he or she shall be given full opportunity to be heard

before termination. The governing body shall make findings of fact and decide whether service should continue or terminate.

- (c) Any customer whose water service is terminated for violating provisions of this water curtailment plan shall be subject to the approved reconnection fee prior to reconnection of service.
- (d) The excess usage charge billing provisions of this Plan shall not be put in effect if a county or city ordinance containing penalty provisions is in effect to assist enforcement of this Plan.

Section 9. Request for Exception.

- (a) Exception to water use restrictions: If compliance with any curtailment measure authorized herein would cause a customer to bear extraordinary hardship, that individual or entity may apply to the East Knox Co. Water District for an exception. For these purposes, "extraordinary hardship" shall be defined as a condition which may threaten health and safety, or cause property or economic losses, each of which must be shown to be substantially more severe than the sacrifices borne by other users. If extraordinary hardship is found to exist, then an exception shall be granted and a written waiver issued to the customer. If an appeal is made, water service shall be continued until a decision is announced. Any person aggrieved by the decision may file a complaint with the Public Service Commission.
- (b) Exception to curtailment surcharge: Exceptions to excess use charges shall not be considered or granted.

Section 10. Severability. If any provision of this Plan is declared invalid by the courts, the remainder of the Plan and its applicability to other persons and circumstances shall not be affected by that declaration.

Section 11. Effective Date. This Plan shall take effect immediately upon approval by the Public Service Commission.

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